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Delivering Updates to Your Desktop about the FMCSA Portal

Special Bulletin

Welcome to Issue 7 of the FMCSA Portal E-zine for Enforcement. We are pleased to announce that the FMCSA Portal has added single sign-on access to an additional six safety systems via a single password and user ID. Effective February 9, the Portal will provide single sign-on access to Query Central, A&I, SAFER, HMPIP, InfoSys, and the National Consumer Complaint Database (NCCDB). Another new feature is a Quick Links portlet that allows users to add, delete, and edit the links available on their Portal homepage. Updated online training is available via the Portal homepage and the account request form.

The expanded access to safety data will allow FMCSA and State enforcement personnel to make better decisions, identify high-risk carriers and drivers more effectively, and apply a wider range of interventions to correct high-risk behavior sooner. Enforcement personnel will be able to quickly access crucial safety data in the six additional systems during roadside inspections or from other remote locations, using just one set of user credentials. Access to the Portal and these systems is via the Internet and does not require the use of VPN or UAS.

Users who want single sign-on access to A&I, HMPIP, InfoSys, SAFER, and Query Central must request and receive approval for access via the Portal.

- Current Query Central users who want to access Query Central via the Portal will be asked to provide their Query Central user ID and password during the account request process. Providing this information will allow users to maintain their CDLIS credentials for performing CDLIS driver queries using Query Central through the Portal.

- Users who do not have an existing Query Central user ID can still request access to Query Central, and once approved, will be able to perform carrier and vehicle queries. However, in order to query CDLIS driver information within Query Central via the Portal, new users will need to provide their CDLIS ID and password. This can be accomplished by clicking the Preferences link from the Query Central home page, and only needs to be completed once. Users who are assigned the Query Central role by their Organization Coordinator (OC) will also need to complete this.

- Enforcement users who request access to HMPIP will be required to provide their Badge Number/SI Code during the account request process.

- Enforcement users who want to access the NCCDB will now need to request access via their primary OC.

Feedback

We hope this e-zine will create more dialogue with the Enforcement community. To send your feedback or request additional information, contact the COMPASS team at compass@dot.gov. For technical support, contact FMCSA Technical Support at 617.494.3003 or FMCTechSup@dot.gov.